

Uniden[®]

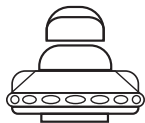
**App Cam Solo
2K Pro Series**

Quick Start Guide

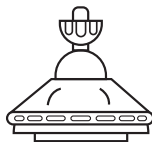
What's in the Box



App Cam Solo 2K Pro
x1



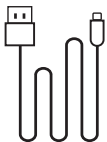
Magnetic Mount
x1



Screw Mount
x1



Strapping Mount
x1



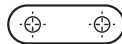
Micro USB Cable
x1



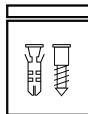
Quick Start Guide
x1



Reset Needle
x1



Mounting Template
x2



Screw Kit
x1

General Introduction

Battery Status LED

Micro USB Power Port

Speaker

Spotlight

Status LED

Lens

Daylight Sensor

Built-in Mic

Built-in PIR Sensor

Reset Hole

Press more than 5 seconds to restore
the device to factory settings

Power Switch

Micro SD Card Slot

NOTE: Always keep the rubber cover close firmly.

● Red LED (WiFi connection failed)

Blinking: Standby status

On: Working status

● Blue LED (WiFi connection succeeded)

Blinking: Standby status

On: Working status



Turn on the Camera

The camera is switched off by default, please switch it on before setting up the camera.



Note:

If the camera will not be in use for a very long time, it's suggested to switch it off.

Charge the Battery



1. Charge the battery with a power adapter.



2. Charge the camera with Uniden solar panel.

* The battery is built-in, please do not remove it from the camera.

* Please note that the power adapter and Solar Panel are NOT included in the package. You can buy the solar panel separately.

LED Battery Status

There is a status LED under the micro USB port of the camera, indicating the battery charging status.

● Green LED: Fully charged

● Orange LED: Charging



Important Safeguards on Rechargeable Battery Use

App Cam Solo 2K Pro is not designed for 24/7 full capacity running or around-the-clock live streaming. It's designed to record motion events and remotely view live streaming only when you need it.

1. Please charge the rechargeable battery with a standard and high-quality DC 5V USB charger.
2. If you want to power the battery via the solar panel, please note that the battery is ONLY compatible with SPS-01/ SPS-02 solar panel. You cannot charge the battery with other solar panel brands.
3. Please charge the battery in temperatures between 0°C and 45°C.
4. Always use the battery in temperatures between -20°C and 60°C.
5. Please keep the USB charging port dry, clean and free of any debris and make sure the battery contacts are aligned.
6. Always make sure the USB charging port is clean.
7. Please cover the USB charging port with the rubber plug after the battery has been fully charged.
8. Never charge, use or store the battery near any ignition sources, such as fire or heaters.
9. Always store the camera in a cool, dry and ventilated environment.
10. Never store the camera with any hazardous or combustible objects.
11. Do keep the battery away from children.
12. Do not short-circuit the battery by connecting wires or other metal objects to the positive (+) and negative (-) terminals. Do NOT transport or store the battery with necklaces, hairpins or other metal objects.
13. Do NOT disassemble, cut, puncture, short-circuit the battery, or make it dispose of in water, fire, microwave ovens and pressure vessels.
14. Do NOT use the battery if it gives off an odor, generates heat, becomes discolored or deformed, or appears abnormal in any ways. If the battery is being used or charged, remove the battery from the device or the charger immediately, and stop using it.
15. Always follow the local waste and recycle laws when throwing the used battery away.

Install Uniden Solo App

There are two ways to get the Uniden Solo App:

- Search “Uniden Solo” in App Store (for iOS), download and install the app.
- Search “Uniden Solo” in Google Play (for Android), download and install the app.

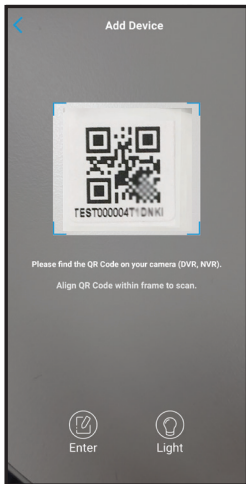
Set up the Camera

Please follow the prompt tone to configure the camera

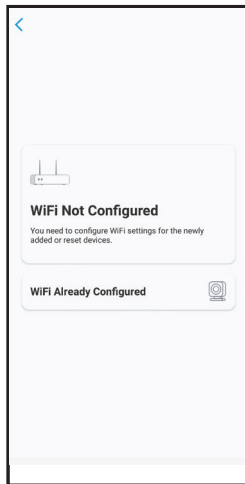
“ Camera has been started up. Please run app, add the camera and set it up. ”



1. Please tap the “+” button in the top right corner to add the camera.



2. Scan the QR code on the back of the camera.

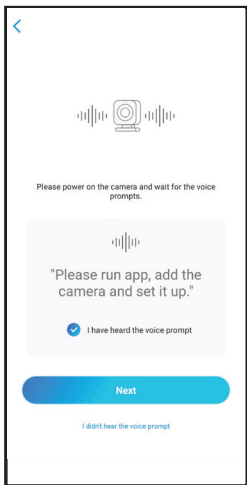


3. Tap "WiFi Not Configured" to continue.

Note:

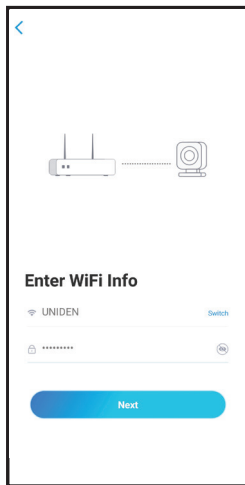
When the setup for the camera is completed, your family can access the camera simply by clicking "WiFi Already Configured" without reconfiguring it.

App Cam Solo Pro Camera can now connect to 2.4GHz/5GHz Wi-Fi.

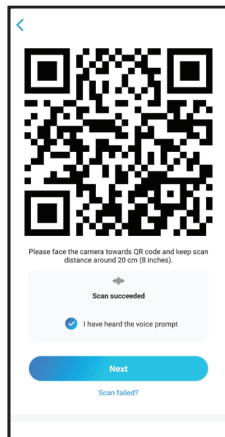
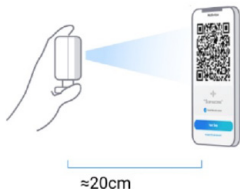


4. Select "I have heard the voice prompt" and tap "Next" to enter the next page.

If you did not hear the voice prompt, please press "I didn't hear the voice prompt" for help.



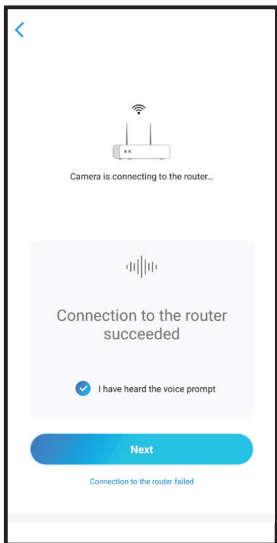
5. Enter the Wi-Fi password of the selected Wi-Fi network and tap "Next" to continue.



“ Scan succeeded. Camera is connecting to the router. Please wait. ”

6. Tap “Scan Now” to proceed. A QR code will be generated on the phone. Please place the QR code on your phone towards App Cam Solo Pro camera’ lens at a distance of about 20cm to let the camera scan the QR code. Please make sure that you’ve ripped the protection film of the camera’s lens.

Note: To help scanning, please tap the QR code to display in full screen

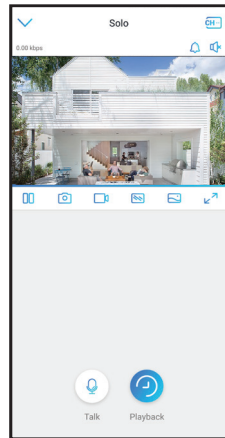
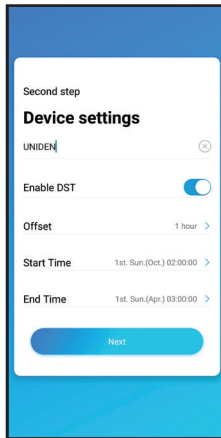
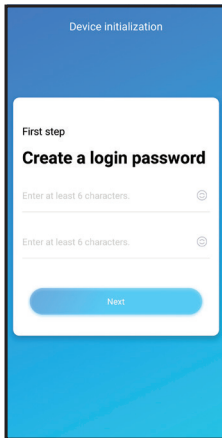


“ Connection to the router failed! ”

7. If you hear the above voice prompt, please press “I heard ‘Wi-Fi connection failed’ ” for help.

“ Connection to the router succeeded. ”

8. If you hear the above voice prompt, please press Select “I have heard the voice prompt” and tap “Next” to enter the next page. to finish the quick setup.

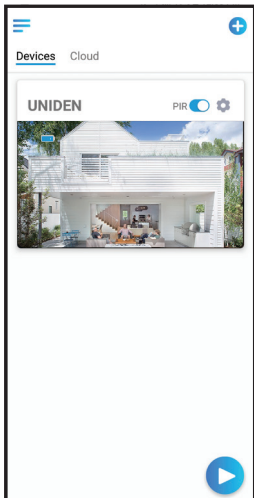


9. Create a password (at least 6 characters), name the camera and set the DST time. Then start live view or go to “Device Settings” for more configurations.

Note:

“Name your camera” field refers to the display name of the camera rather than the login username.

Device Menu



Menu



Add New Device



Enable/Disable PIR Motion Sensor
(the PIR sensor is enabled by default)



Device Settings



Access Live View



Battery Status

Attention for Camera Installation

• PIR Sensor Detecting Distance

The PIR detection range can be customized to meet your specific needs. You can refer to the following table to set it up in the Uniden Solo App.

Sensitivity	Value	Detecting Distance (For moving and living things)	Detecting Distance (For moving vehicles)
Low	0 - 50	Up to 4 meters	Up to 10 meters
Mid	51 - 80	Up to 6 meters	Up to 12 meters
High	81 - 100	Up to 10 meters	Up to 15 meters

Note:

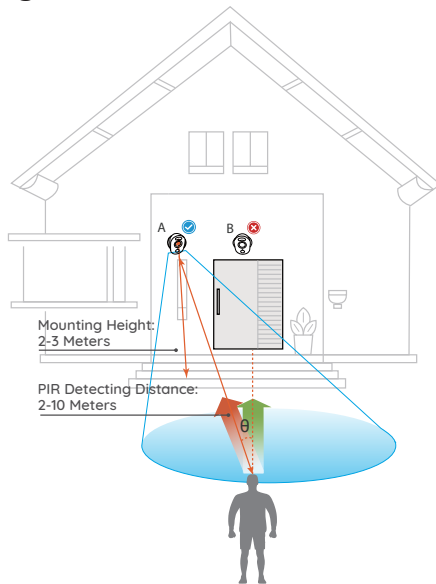
Higher sensitivity offers longer detecting distance, but it would lead to more false alarms. You are advised to set up the sensitivity level to “Low” or “Mid” when you install the camera outdoors.

• PIR Sensor Installation Angle

Please install the camera 2-3 meters above the ground. The detection range of the motion sensor would be maximized at such a height.

For effective motion detection, please install the camera angularly and the angle between the PIR sensor and the detected object must be larger than 10° .

Due to the limitation of PIR sensor detection, please note that **if a moving object approaches the PIR sensor vertically (the direction of the orange arrow in the image)**, the camera may fail to detect motion.



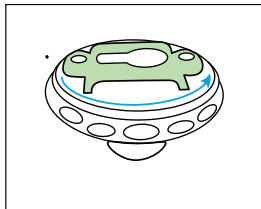


Important Notes for Reducing False Alarms

For reducing false alarms, please note that:

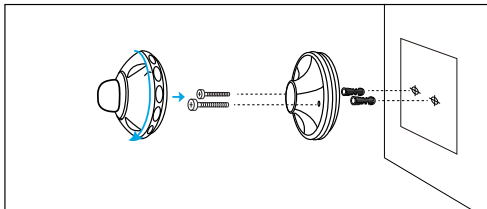
- Do not install the camera facing any objects with bright lights, including sunshine, bright lamplights, etc.
- Do not place the camera too close to a place where there are frequently moving vehicles. The recommended distance between the camera and the vehicle is 15 meters
- Stay away from the outlets, including the air conditioner vents, humidifier outlets, the heat transfer vent of projectors, etc.
- Do not install the camera facing the mirror.
- Do not install the camera where there are strong winds
- Keep the camera at least 1 meter away from any wireless devices, including Wi-Fi routers and phones in order to avoid wireless interference.

How to Install Magnetic Mount



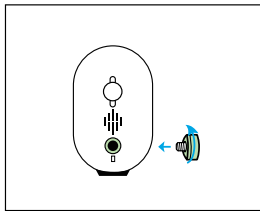
Step 1

Rotate to separate parts of the bracket.



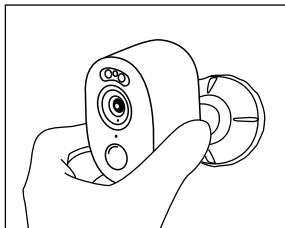
Step 2

Drill holes in accordance with the mounting hole template and screw the mount to the wall.
Screw the base of the camera bracket onto the wall and then attach the other part of the bracket onto the base.



Step 3

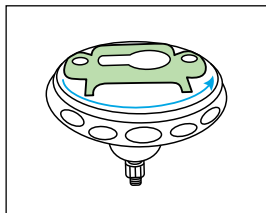
Screw the magnet to the camera.



Step 4

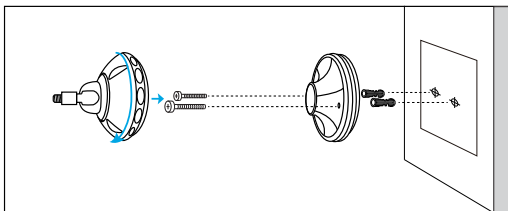
Attach the camera on the wall mount and twist the camera in any direction you want.

How to Install Screw Mount



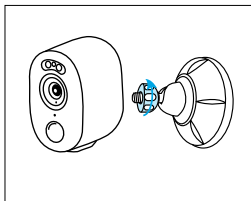
Step 1

Rotate to separate parts of the bracket.



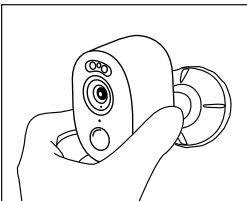
Step 2

Drill holes in accordance with the mounting hole template and screw the security to the wall. Screw the base of the camera bracket onto the wall and then attach the other part of the bracket onto the base.



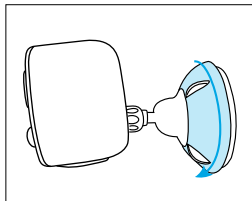
Step 3

Screw the camera to the bracket.



Step 4

Adjust the camera angle, and get the best viewing angle when you see the live feed in the Uniden Solo App.



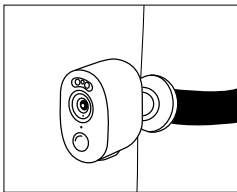
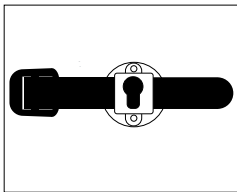
Step 5

Secure the camera by turning the part on the bracket identified in the image clockwise.

NOTE:

In case you will need to adjust the camera angle later, please loosen the bracket by turning the upper part anti-clockwise.

How to Install Mounting Strap



Thread the loop strap through the slots and fasten the strap. It is the best way to attach the camera to a tree.

Troubleshooting

Camera is not turning on

If your camera is not turning on, please apply the following solutions:

- Make sure you've turned the power button on.
- Charge the camera with a DC 5V/2A power adapter. When the green light is on, the battery is fully charged.

Fail to scan the QR code on the phone

If the camera failed to scan the QR code on your phone, please apply the following solutions:

- Remove the protective film on the lens of the camera.
- Wipe the camera lens with a dry paper/ towel/tissue.
- Vary the distance (about 30cm) between your camera and the mobile phone slowly which enables the camera to focus better.
- Increase the phone screen brightness and try scanning the QR code.

Wi-Fi connection failed during the initial setup process

If the camera fails to connect to Wi-Fi, please apply the following solutions:

- Please make sure the band of the Wi-Fi network meet the requirement of the camera.
- Please ensure you have entered the correct Wi-Fi password.
- Put your camera close to your router to ensure a strong Wi-Fi signal.
- Change the encryption method of the Wi-Fi network to WPA2 -PSK/WPA -PSK (safer encryption) on your router interface.
- Change your Wi-Fi SSID or password and make sure that SSID is within 31 characters and password is within 64 characters.
- Set your password using only the characters on the keyboard.

Specifications

	Model	App Cam Solo 2K Pro
Video & Audio	Image Sensor	1/3" CMOS Image Sensor
	Video Resolution	2560 x 1440 (4.0Megapixel) 15 fps
	Video Compression	H.265
	Viewing Angle	Diagonal: 120°
	PIR Detecting Distance	Up to 10 meters
	PIR Detecting Angle	Horizontal: 100°
	Night Vision	Up to 10 Meters
	Audio	Two-way talk
	Alerts	PIR
	WiFi	WiFi
Wireless Security		WPA-PSK/WPA2-PSK
Hardware	Battery	Lithium battery/3.6V, 6000mAh
	Spotlight	6500K, 230lm
	Storage	Supports up to 128GB micro SD card, min class 10
Other Parameters	Temperature	Operating Temperature : -10°C~+55°C
	Size & Weight	121 x 90 x 56 m, 330g
	Waterproof Level	IP65 Weatherproof

WARRANTY

Uniden App Cam Solo 2K Pro

Important:

Satisfactory evidence of the original purchase is required for warranty service. Please refer to our Uniden website for any details or warranty durations offered in addition to those contained below.

Warrantor:

The warrantor is Uniden Australia Pty Limited ABN 58 001 865 498 (“Uniden Aust”).

Terms of Warranty: Uniden Aust warrants to the original retail purchaser only that the Uniden App Cam Solo 2K Pro Single/Twin/Quad Pack (“the Product”), will be free from defects in materials and craftsmanship for the duration of the warranty period, subject to the limitations and exclusions set out below.

Warranty Period: This warranty to the original retail purchaser is only valid in the original country of purchase for a Product first purchased either in Australia or New Zealand and will expire, as indicated below, from the date of original retail sale.

Product	2 Year
Accessories and Battery	90 Days

If a warranty claim is made, this warranty will not apply if the Product is found by Uniden to be:

- A. Damaged or not maintained in a reasonable manner or as recommended in the relevant Owner's Manual;
- B. Modified, altered or used as part of any conversion kits, subassemblies or any configurations not sold by Uniden Aust;
- C. Improperly installed contrary to instructions contained in the relevant Owner's Manual
- D. Repaired by someone other than an authorized Uniden Repair Agent in relation to a defect or malfunction covered by this warranty; or
- E. Used in conjunction with any equipment, parts or a system not manufactured by Uniden.

Parts Covered: This warranty covers the Product and included accessories.

User-generated Data: This warranty does not cover any claimed loss of or damage to user-generated data (including but without limitation phone numbers, addresses and images) that may be stored on your Product.

Statement of Remedy: If the Product is found not to conform to this warranty as stated above, the Warrantor, at its discretion, will either repair the defect or replace the Product without any charge for parts or service. This warranty does not include any reimbursement or payment of any consequential damages claimed to arise from a Product's failure to comply with the warranty.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

This warranty is in addition to and sits alongside your rights under either the COMPETITION AND CONSUMER ACT 2010 (Australia) or the CONSUMER GUARANTEES ACT (New Zealand) as the case may be, none of which can be excluded.

Procedure for Obtaining Warranty Service: Depending on the country in which the Product was first purchased, if you believe that your Product does not conform with this warranty, you should deliver the Product, together with satisfactory evidence of your original purchase (such as a legible copy of the sales docket) to Uniden. Please refer to the Uniden website for address details. You should contact Uniden regarding any compensation that may be payable for your expenses incurred in making a warranty claim. Prior to delivery, we recommend that you make a backup copy of any phone numbers, images or other data stored on your Product, in case it is lost or damaged during warranty service.

UNIDEN AUSTRALIA PTY LTD

Phone number: 1300 366 895

Email address: custservice@uniden.com.au

THANK YOU FOR BUYING A UNIDEN PRODUCT

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